APPENDIX II-C (cont’d)

Performance on Learning Goals
MS MITES: 2008-2010
Data from MGS567 and MGS560

Students will develop expertise in key functional areas of management

**MS in MITES Learning Goal One**

- 37.3% Meet Criteria
- 27.4% Marginally Meet Criteria
- 35.2% Fail to Meet Criteria

Students will become equipped with fundamental knowledge and skills related to IT services management

**MS MITES Learning Goal Two**

- 40.4% Meet Criteria
- 19.7% Marginally Meet Criteria
- 39.9% Fail to Meet Criteria
APPENDIX II-C (cont’d)

Students will develop effective communication skills for managing persons, products and services in the IT industry

**MS MITES Learning Goal Three**

- Percentage Students Meet Criteria: 76.10%
- Percentage Students Marginally Meet Criteria: 18.40%
- Percentage Students Fail to Meet Criteria: 5.5%

Students will apply strategic thinking when developing and/or managing an IT project, product, and/or service

**MS MITES Learning Goal Four**

- Percentage Students Meet Criteria: 44.3%
- Percentage Students Marginally Meet Criteria: 37.8%
- Percentage Students Fail to Meet Criteria: 17.9%