STUDENT SAMPLE

(716) 555-5555 | studentsample@buffalo.edu | www.linkedin.com/in/student-sample

---

SUMMARY

Data savvy, team player recognized for finding innovative and creative solutions to a problem. Over 5 years of experience at major IT industry giants, brings a thoughtful perspective and blend of IT skills and management expertise. Proficient in building dynamic data models and translating complex information into compelling visualizations.

EDUCATION

UNIVERSITY AT BUFFALO, THE STATE UNIVERSITY OF NEW YORK

MBA, Management Science, STEM   Jun. 2024
- Concentrations: **Analytics** and Management Consulting (GPA: 3.78/4.00)
- **LeaderCORE™**: Leadership development program to enhance core competencies, expected certification in 2024
- Relevant Courses: Excel Data Modeling, Predictive Analytics, Database Management Systems, Supply Chain Analytics

NATIONAL INSTITUTE OF TECHNOLOGY, JAMSHEDPUR

Bachelor of Technology, Computer Engineering, Graduated First Class with Distinction   Jul. 2018

PROFESSIONAL EXPERIENCE

IBM INDIA PRIVATE LIMITED   Bangalore, India

Systems Engineer   Mar. 2020–June 2022
- Led high-performing four-member output systems team, meeting and exceeding US client standards, resulting in 15% increase in customer satisfaction
- Implemented automation of monitoring tasks, saving 2 hours of daily manual effort and increasing work efficiency by 15%.
- Served as recovery manager during business continuation plan (crisis management) conferences, effectively resolving live problems and minimizing client impact, resulting in 30% reduction in downtime
- Provided 24/7 support for product integration services with multiple business partners, including real-time mainframe batch processing, leading to 25% improvement in service reliability and customer satisfaction
- Facilitated as an internal project trainer, delivering hands-on training to 8 incoming associates and producing comprehensive assessment reports, resulting in a 20% increase in onboarding efficiency and knowledge retention

TATA CONSULTANCY SERVICES   Chennai, India

Systems Administrator   Aug. 2018–Mar. 2020
- Provided technical support to end-users, troubleshooting hardware and software issues, resulting in a 20% reduction in downtime and 15% increase in productivity
- Assisted in the installation, configuration, and maintenance of servers, networks, and computer systems, ensuring smooth operations and achieving a 10% improvement in system performance
- Conducted regular system monitoring and performance tuning, identifying and resolving potential bottlenecks, resulting in a 25% increase in resource utilization efficiency
- Implemented robust backup and disaster recovery procedures, ensuring data integrity and reducing the risk of data loss by 90% in the event of system failures

ACADEMIC PROJECT EXPERIENCE

Revenue Model Generation   Feb. 2023–Mar. 2023
- Analyzed data consisting of 65,000 scenarios and studied impact of all variables on company profitability
- Created data model to recommend best and worst-case scenarios of revenue generation
- Worked collaboratively with 5-member team to produce digestible visualization of the end results

SKILLS

Statistics: Regression Models (Linear, Multilinear, Logistic), Decision Tree, Hypothesis Testing
Analytics and Tools: Power BI, Tableau, Advanced Microsoft Excel (data modeling), Microsoft Office (Excel, Word, PowerPoint)
Databases: Oracle 11g, IBM DB2
Languages: Python, SQL, MATLAB

CERTIFICATIONS

Python for Data Science and Machine Learning Bootcamp, Udemy   Jul. 2022
IBM Data Science Professional Certificate   Jan. 2022
Tableau 10 A-Z: Hands-On Tableau Training for Data Scientists, Udemy   Jan. 2023

LEADERSHIP EXPERIENCE

MBA Student Ambassador, University at Buffalo School of Management   2023-Present
Vice President, UB MBA Consulting Group   2023-Present